

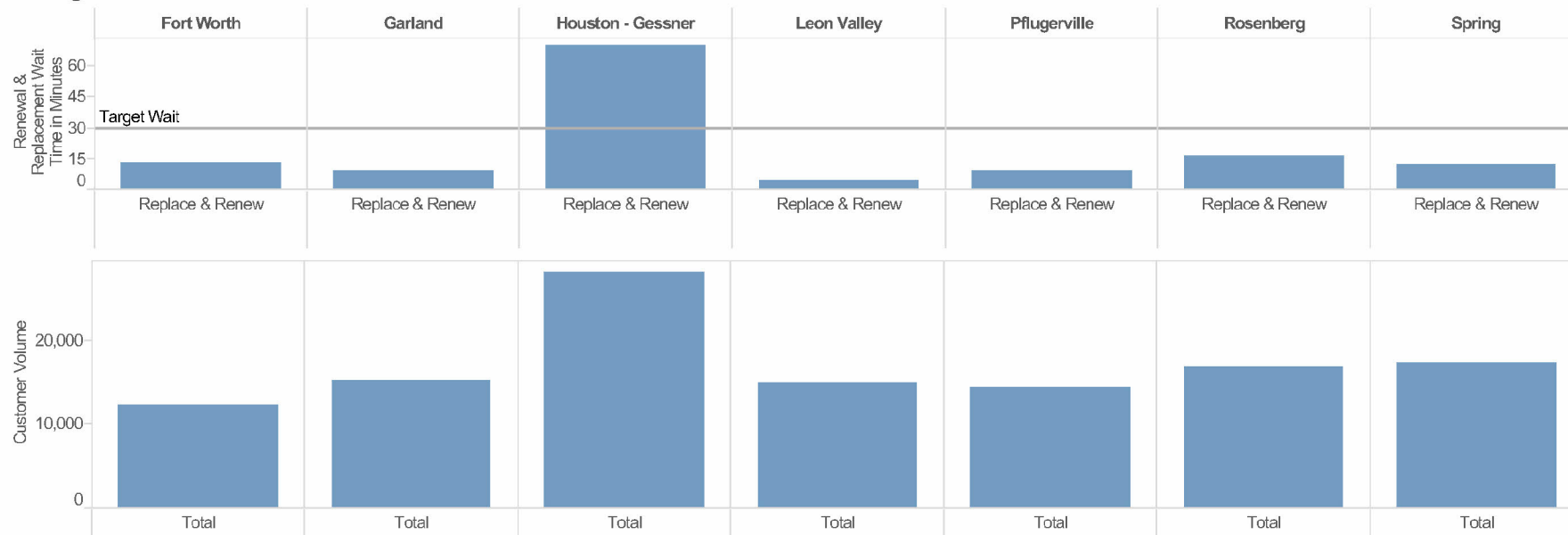


## Driver License Regional Monthly Review

Mega Centers

September 2013

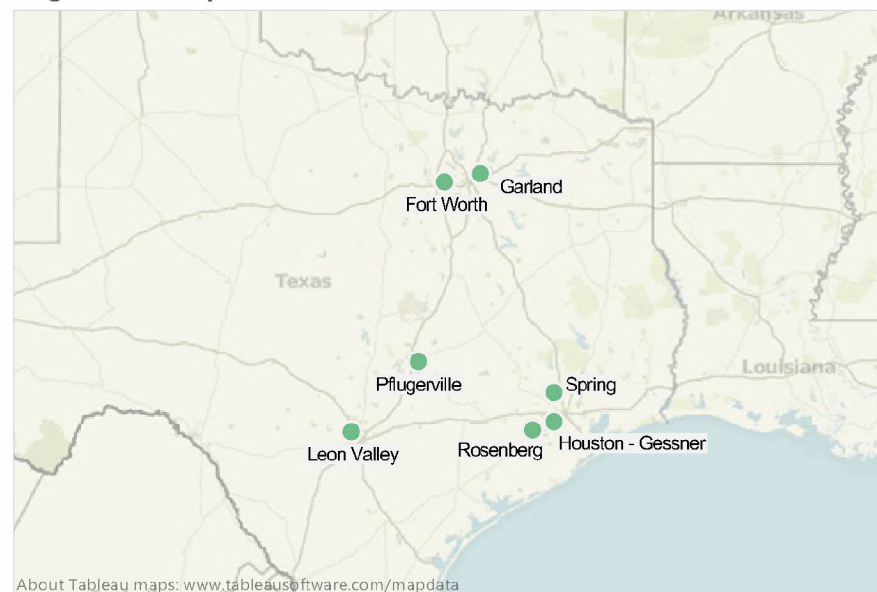
## Average Waits and Customer Volume



## Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	4,356	2,908	4,999	13	21	15
Garland	6,007	5,041	4,135	9	17	10
Houston - Gessner	13,654	6,918	7,464	70	113	42
Leon Valley	7,951	4,480	2,423	4	8	3
Pflugerville	6,682	4,302	3,314	9	12	9
Rosenberg	8,784	4,393	3,536	16	22	16
Spring	7,142	4,189	5,969	12	17	17

## Mega Center Map



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09/02/2014

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